

Library Network Survey 2009

21st century customers deserve a 21st century library service

We are looking at how we might improve our current services and facilities to better meet modern lifestyles - and we need your help.

Your views can help shape the future of Warwickshire Library & Information Service. Please take the time to tell us what you like, or dislike, about your Library Service now, and what changes or improvements you would like to see.

1. Which THREE Library services are MOST important to you?

(Please mark in maximum three boxes)

- | | | | |
|---------------------------------------------|--------------------------|------------------------------------|--------------------------|
| Accessing library computers | <input type="checkbox"/> | Finding out information from books | <input type="checkbox"/> |
| Accessing Library Services 24/7 via the web | <input type="checkbox"/> | Picking up information leaflets | <input type="checkbox"/> |
| Borrowing books | <input type="checkbox"/> | Reading newspapers and magazines | <input type="checkbox"/> |
| Borrowing the latest best sellers | <input type="checkbox"/> | Space to do homework | <input type="checkbox"/> |
| Borrowing CDs, DVDs etc | <input type="checkbox"/> | Taking part in activities | <input type="checkbox"/> |

2. Which THREE Library services are LEAST important to you?

(Please mark in maximum three boxes)

- | | | | |
|---------------------------------------------|--------------------------|------------------------------------|--------------------------|
| Accessing library computers | <input type="checkbox"/> | Finding out information from books | <input type="checkbox"/> |
| Accessing Library Services 24/7 via the web | <input type="checkbox"/> | Picking up information leaflets | <input type="checkbox"/> |
| Borrowing books | <input type="checkbox"/> | Reading newspapers and magazines | <input type="checkbox"/> |
| Borrowing the latest best sellers | <input type="checkbox"/> | Space to do homework | <input type="checkbox"/> |
| Borrowing CDs, DVDs etc | <input type="checkbox"/> | Taking part in activities | <input type="checkbox"/> |

3. How often do you currently use the Library Service? (Please mark in one box only)

- | | | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Regularly | Occasionally | Rarely | Never | Used to | First time |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

4. If rarely, never or used to, what would encourage you to do so?

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www.warwickshire.gov.uk/libraries



*Working for
Warwickshire*

5. What other services do you think should be available when visiting the Library?

(Please mark all that apply)

Coffee Shop	<input type="checkbox"/>	Meeting place to sit and chat	<input type="checkbox"/>
Creche	<input type="checkbox"/>	Parking	<input type="checkbox"/>
Drop off boxes for speedy returns	<input type="checkbox"/>	Self-Issue machines	<input type="checkbox"/>
E-audio books	<input type="checkbox"/>	Toilet Facilities	<input type="checkbox"/>
E-books	<input type="checkbox"/>	Other Services eg, benefit organisation, please state	
Other Council Services eg, District or Borough Council	<input type="checkbox"/>	<input type="text"/>	

6. Where do you visit regularly that may be useful to access library services from?

(Please mark all that apply)

Chemist	<input type="checkbox"/>	Post Office	<input type="checkbox"/>
Community Centre	<input type="checkbox"/>	School	<input type="checkbox"/>
Doctor's Surgery	<input type="checkbox"/>	Supermarket	<input type="checkbox"/>
Newsagent	<input type="checkbox"/>	Workplace	<input type="checkbox"/>
Nursery	<input type="checkbox"/>	Other (please state)	<input type="text"/>

7. In which age band do you belong? (Please mark in one box only)

0-11 years	12-17 years	18-29 years	30-44 years	45-59 years	60+ years
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8. Are you? (Please mark in one box only) Male Female

9. Please add any further comments in the box below.

Thank you for taking part in this consultation.
Please return this completed survey by Wednesday 11 March to your local library or
Warwickshire County Council, FREEPOST LG60,
Warwickshire Library & Information Service, Shire Hall, Warwick CV34 4RH

The results of this survey will be available on our website
www.warwickshire.gov.uk/libraries in June 2009.