

## Act now. Be prepared for flooding

Flooding is a serious issue. Around 6,600 properties are at risk of flooding in the Warwickshire area. While the Environment Agency aims to provide advance warning of flooding, and local authorities may provide assistance, the person who can do the most to help is you. This information sheet explains your local flood warning service provided by the Environment Agency and lists important contact numbers, which may be useful when a flood warning is issued. Please keep it in a safe place.

### Know your codes!

We operate a flood warning service in areas at risk of flooding from rivers or the sea. Warnings are issued using a set of four easily recognisable codes. These indicate the level of danger. They are not always used in sequence. In acute situations, a Severe Flood Warning may be issued immediately.



Flood Watch

#### Flood Watch

Flooding is possible. Be aware! Be prepared! Watch out!



Flood Warning

#### Flood Warning

Flooding of homes, businesses and main roads is expected. Act now!



Severe Flood Warning

#### Severe Flood Warning

Severe flooding is expected. Imminent danger to life and property. Act now!



All Clear

#### All Clear

All Clear is issued when flood watches or warnings are no longer in force. Floodwater levels receding. Check all is safe to return. Seek advice.

### Where warnings are issued

Flood warnings are broadcast on many local TV and radio stations during weather and traffic bulletins. Warnings will be issued on:

#### LOCAL RADIO AND TV STATIONS

<b>BBC CWR</b>	94.8/103.7/104.0 FM
<b>FM 102 The Bear</b>	102 FM
<b>Heart FM</b>	100.7 FM
<b>Mercia FM</b>	97/102.9 FM & 1359 MW
<b>BBC Midlands Today</b>	
<b>ITV Central News</b>	

#### NATIONAL WEATHER PROVIDERS

<b>ITV Teletext</b>	Page 169
<b>BBC Ceefax</b>	Page 419
<b>BBC Weather Online</b>	<a href="http://www.bbc.co.uk/weather">www.bbc.co.uk/weather</a>
<b>Met Office Online</b>	<a href="http://www.metoffice.com">www.metoffice.com</a>

You can also call our 24 hour **Floodline 0845 988 1188** service and listen to up-to-date recorded information on local flood warnings in force:

1. Call Floodline 0845 988 1188 and listen to the recorded menu
2. Press 1 using your telephone keypad to connect to prerecorded flood warning information
3. When requested, enter your **Quickdial** number

### Floodline Quickdial numbers

A Quickdial number will give you faster access to warnings issued in your area.

Area	Quickdial Number	Area	Quickdial Number
River Avon upstream of Rugby	052431	River Stour	052443
River Avon from Rugby to upstream of Warwick	052432	River Arrow	0524421
River Avon from Warwick to upstream of Stratford	052433	River Cole from Shard End to Coleshill	052424
River Avon Stratford to upstream of Evesham	052441	River Blythe from Cheswick Green to Coleshill	052422
River Avon from Evesham to upstream of Tewkesbury	052324	River Anker from the Nuneaton area to Tamworth including Atherstone	052423
River Leam	0524341	River Dene	052435
		River Tame from Water Orton to Lea Marston	052421

## Floodline Quickdial numbers (continued)

Continuous improvements to our flood warning service means that from time-to-time **Quickdial** numbers may be updated. Trained Floodline call operators are available 24 hours a day if you require assistance finding your Quickdial number. Flood warnings are also issued on our website [www.environment-agency.gov.uk/floodwarning](http://www.environment-agency.gov.uk/floodwarning) They are updated every 15 minutes, 24 hours a day.

In areas of particular risk in the Warwickshire area, warnings are also issued via an Automated Voice Messaging (AVM) System. This can issue flood warnings directly to your fax, phone or pager. If you have not already registered for this service and would like to find out if it is available for your area please call **Floodline 0845 988 1188**. We aim to give two hours notice of flooding so that you can take the necessary action to protect yourself.

## Useful numbers

**County Council/Unitary:**  
Warwickshire County Council  
Tel 01926 410410

**Highways**  
Tel 0845 9556575

**District/Borough Councils:**  
**General Enquiries**  
North Warwickshire  
Borough Council  
Office 01827 715341  
Urgent 01827 718086

Nuneaton & Bedworth  
Borough Council  
Office 02476 376376  
Urgent 02476 382153

Rugby Borough Council  
Office 01788 533533  
Urgent 01788 543765

Stratford District Council  
Office 01789 267575  
Urgent 01527 550906

Warwick District Council  
Tel 01926 450000

**Fire Brigade**  
Warwickshire Fire & Rescue  
Tel 01926 423231

**Police**  
Warwickshire Police  
Tel 01926 415000

**Ambulance**  
Tel 01926 881331

**Water**  
Severn Trent Water  
Tel 0800 7834444

**Gas**  
Transco  
Tel 0800 111999

**Electricity**  
MEB Power Loss  
Tel 0845 7331331

MEB General Enquiries  
Tel 0845 7353637

Powergen  
Tel 0800 0568090

**Citizens Advice Bureaux**  
Coventry  
Tel 0845 1202920

Leamington Spa  
Tel 01926 457900

Rugby  
Tel 01788 541000

Stratford  
Tel 0870 1269503

**Samaritans**  
Tel 08457 909090

**DWP – Dept.  
for Work & Pensions**  
(financial aid/advice)

Coventry  
Tel 02476 232200

Leamington Spa  
Tel 01926 302600

Redditch  
Tel 01527 590000

Rugby  
Tel 01788 534000

**IF THERE IS A DANGER  
TO LIFE ALWAYS DIAL  
999 AND ASK FOR  
THE APPROPRIATE  
EMERGENCY SERVICE**

Please note the Phone Book contains details of all local authorities and may give alternative numbers in case of difficulty in obtaining any of the numbers given.